

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

REVOCATION AND NEW POWER OF ATTORNEY

Under 37 CFR §3.73(b) Witness Systems, Inc., a Delaware corporation, certifies that it is the assignee of 100% of the right, title and interest in the patents and patent applications listed on the attached Appendix (TABLE I). The undersigned, acting on behalf of the assignee, hereby revokes all powers of attorney previously granted in the applications and appoints:

Lawrence A. Aaronson, Reg. No. 38,369

Troy A. Van Aacken, Reg. No. 50,847

FISH & RICHARDSON P.C.

Telephone: (404) 892-5005

Facsimile: (404) 892-5002

with full power of substitution and revocation, to prosecute the patents and patent applications and to transact all business in the United States Patent and Trademark Office connected with the patents and patent applications.

This Revocation and New Power of Attorney is being filed to remove from the previous list of practitioners, any of those practitioners who have neither previously had nor will in the future have any direct or indirect participation in the prosecution of this application.

All correspondence regarding the patents and patent applications should be sent to:

PTO Customer Number: 26167

Direct all telephone calls to Troy A. Van Aacken, Reg. No. 50,847, at telephone number (404) 892-5005.

I hereby declare that all statements made herein of my own knowledge are true and that all statements made on information and belief are believed to be true; and further that these statements were made with the knowledge that willful false statements and the like so made are punishable by fine or imprisonment, or both, under Section 1001 of Title 18 of the United States Code and that such willful false statements may jeopardize the validity of the application or any patents issued thereon.

Respectfully submitted,

Date: 2/8/07

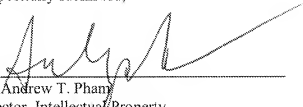

By: Andrew T. Pham
Director, Intellectual Property
Witness Systems, Inc.

TABLE 1
Witness Systems, Inc.

F&R REF.	STATUS	SERIAL NO.	FILED	ASSIGNMENT INFO	ASSIGNEE
20284-005001	ISSUED	08/657,765	5/31/96	FROM INVENTORS TO WITNESS SYSTEMS, INC., REEL 008082 FRAME 0452 RECORDED 7/30/96	Witness Systems, Inc.
20284-005002	ISSUED	09/041,460	3/12/98	FROM INVENTORS TO WITNESS SYSTEMS, INC., REEL 013974 FRAME 0811 RECORDED 9/17/03	Witness Systems, Inc.
20284-006001	PUBLISHED	10/061,469	1/31/02	FROM INVENTORS TO WITNESS SYSTEMS, INC., REEL 012883 FRAME 0781 RECORDED 5/7/02	Witness Systems, Inc.
20284-006002	PENDING	11/534,410	9/22/06	FROM INVENTORS TO WITNESS SYSTEMS, INC., REEL 018621 FRAME 0258 RECORDED 12/12/06	Witness Systems, Inc.
20284-007001	PUBLISHED	10/061,489	1/31/02	FROM INVENTORS TO WITNESS SYSTEMS, INC., REEL 012927 FRAME 0210 RECORDED 5/7/02	Witness Systems, Inc.
20284-008001	PUBLISHED	10/061,491	1/31/02	FROM INVENTORS TO WITNESS SYSTEMS, INC., REEL 012871 FRAME 0142 RECORDED 5/6/02	Witness Systems, Inc.
20284-009001	ABANDONED	09/583,337	5/31/00	FROM INVENTORS TO SIDETALK, INC., REEL 011104 FRAME 0839 RECORDED 8/17/00; FROM SIDETALK, INC. TO WITNESS SYSTEMS, INC., REEL 012881 FRAME 0113 RECORDED 4/30/02	Witness Systems, Inc.
20284-009002	PUBLISHED	10/818,787	4/6/04	FROM INVENTORS TO SIDETALK, INC., REEL 015187 FRAME 0358 RECORDED 4/6/04; FROM SIDETALK, INC TO WITNESS SYSTEMS, INC., REEL 015187 FRAME 0362 RECORDED 4/6/04	Witness Systems, Inc.
20284-010001	PENDING	10/136,735	4/30/02	FROM INVENTORS TO WITNESS SYSTEMS, INC., REEL 013152 FRAME 0637 RECORDED 8/5/02	Witness Systems, Inc.
20284-011001	PATENTED	10/137,480	4/30/02	FROM INVENTORS TO WITNESS SYSTEMS, INC., REEL 013181 FRAME 0329 RECORDED 8/13/02	Witness Systems, Inc.
20284-011002	PUBLISHED	11/388,854	3/23/06	FROM INVENTORS TO WITNESS SYSTEMS, INC., REEL 018772 FRAME 0264 RECORDED 1/18/07	Witness Systems, Inc.
20284-012001	PATENTED	10/136,718	4/30/02	FROM INVENTORS REDDY AND FRIGERIO TO WITNESS SYSTEMS, INC. REEL 013145 FRAME 0973 RECORDED 7/31/02; FROM CORRECTED INVENTORS GUNDLA, FRIGERIO AND IANNONE TO WITNESS SYSTEMS, INC., REEL 018770 FRAME 0035 RECORDED 1/18/07	Witness Systems, Inc.
20284-012002	PENDING	11/608,438	12/8/06	FROM INVENTORS TO WITNESS SYSTEMS, INC., REEL 018770 FRAME 0035 RECORDED 1/18/07	Witness Systems, Inc.
20284-012003	PENDING	11/608,894	12/11/06	FROM INVENTORS TO WITNESS SYSTEMS, INC., REEL 018770 FRAME 0035 RECORDED 1/18/07	Witness Systems, Inc.
20284-013001	PENDING	10/136,705	4/30/02	FROM INVENTOR TO WITNESS SYSTEMS, INC., REEL 013180 FRAME 0514 RECORDED 8/13/02	Witness Systems, Inc.
20284-013002	PUBLISHED	11/388,944	3/23/06	FROM INVENTOR TO WITNESS SYSTEMS, INC., REEL 018772 FRAME 0548 RECORDED 1/18/07	Witness Systems, Inc.

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20284-013003	PUBLISHED	11/389,471	3/23/06	FROM INVENTOR TO WITNESS SYSTEMS, INC., REEL 018772 FRAME 0548 RECORDED 1/18/07	Witness Systems, Inc.
20284-014001	PENDING	10/159,655	5/31/02	FROM INVENTORS TO WITNESS SYSTEMS, INC., REEL 013327 FRAME 0211 RECORDED 9/25/02	Witness Systems, Inc.
20284-015001	PUBLISHED	11/129,811	5/16/05	FROM INVENTORS TO WITNESS SYSTEMS, INC., REEL 016238 FRAME 0719 RECORDED 7/8/05	Witness Systems, Inc.
20284-015P01	EXPIRED	60/641,463	1/5/05	FROM INVENTORS TO WITNESS SYSTEMS, INC., REEL 016239 FRAME 0128 RECORDED 7/8/05	Witness Systems, Inc.
20284-016001	ISSUED	09/212,900	12/16/98	FROM INVENTOR HOUSE TO WITNESS SYSTEMS, REEL 009796 FRAME 0463 RECORDED 3/8/99; FROM INVENTOR BECKETT TO WITNESS SYSTEMS, REEL 009895 FRAME 0930 RECORDED 4/14/99	Witness Systems, Inc.
20284-017001	ABANDONED	10/058,911	1/28/02	FROM INVENTOR TO WITNESS SYSTEMS, INC., REEL 012932 FRAME 0356 RECORDED 1/2/03	Witness Systems, Inc.
20284-018001	PENDING	10/285,321	10/31/02	FROM INVENTORS TO WITNESS SYSTEMS, INC., REEL 013619 FRAME 0701 RECORDED 12/03	Witness Systems, Inc.
20284-021001	PENDING	11/361,208	2/24/06	FROM INVENTORS TO WITNESS SYSTEMS, INC., REEL 017489 FRAME 0043 RECORDED 4/18/06	Witness Systems, Inc.
20284-022001	ABANDONED	10/118,848	4/6/02	FROM HOUSE AND WHITMER TO WITNESS SYSTEMS, INC., REEL 014269 FRAME 0974 RECORDED 7/14/03	Witness Systems, Inc.
20284-023001	PUBLISHED	11/166,630	6/24/05	FROM LAMBERTI TO WITNESS SYSTEMS, INC., REEL 017951 FRAME 0222 RECORDED 7/18/06; FROM BECKETT, HOUSE AND BECKETT TO WITNESS SYSTEMS, INC., REEL 017951 FRAME 0177 RECORDED 7/18/06	Witness Systems, Inc.
20284-035001	PENDING	11/428,222	6/30/06	FROM INVENTORS TO WITNESS SYSTEMS, INC., REEL 017966 FRAME 0132 RECORDED 7/20/06	Witness Systems, Inc.
20284-037001	PENDING	11/477,124	6/28/06	FROM INVENTORS TO EYRETEL LIMITED, REEL 018850 FRAME 0067 RECORDED 2/5/07; FROM EYRETEL LIMITED TO WITNESS SYSTEMS, INC., REEL 018850 FRAME 0108 RECORDED 2/5/07	Witness Systems, Inc.
20284-037002	PENDING	11/509,553	8/24/06	FROM INVENTORS TO EYRETEL LIMITED, REEL 018850 FRAME 0067 RECORDED 2/5/07; FROM EYRETEL LIMITED TO WITNESS SYSTEMS, INC., REEL 018850 FRAME 0108 RECORDED 2/5/07	Witness Systems, Inc.
20284-037003	PENDING	11/509,550	8/24/06	FROM INVENTORS TO EYRETEL LIMITED, REEL 018850 FRAME 0067 RECORDED 2/5/07; FROM EYRETEL LIMITED TO WITNESS SYSTEMS, INC., REEL 018850 FRAME 0108 RECORDED 2/5/07	Witness Systems, Inc.
20284-037004	PENDING	11/509,554	8/24/06	FROM INVENTORS TO EYRETEL LIMITED, REEL 018850 FRAME 0067 RECORDED 2/5/07; FROM EYRETEL LIMITED TO WITNESS SYSTEMS, INC., REEL 018850 FRAME 0108 RECORDED 2/5/07	Witness Systems, Inc.

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20284-037005	PENDING	11/509,552	8/24/06	FROM INVENTORS TO EYRETEL LIMITED, REEL 018850 FRAME 0067 RECORDED 2/5/07; FROM EYRETEL LIMITED TO WITNESS SYSTEMS, INC., REEL 018850 FRAME 0108 RECORDED 2/5/07	Witness Systems, Inc.
20284-037006	PENDING	11/509,549	8/24/06	FROM INVENTORS TO EYRETEL LIMITED, REEL 018850 FRAME 0067 RECORDED 2/5/07; FROM EYRETEL LIMITED TO WITNESS SYSTEMS, INC., REEL 018850 FRAME 0108 RECORDED 2/5/07	Witness Systems, Inc.
20284-037007	PENDING	11/509,551	8/24/06	FROM INVENTORS TO EYRETEL LIMITED, REEL 018850 FRAME 0067 RECORDED 2/5/07; FROM EYRETEL LIMITED TO WITNESS SYSTEMS, INC., REEL 018850 FRAME 0108 RECORDED 2/5/07	Witness Systems, Inc.
20284-037008	PENDING	11/583,381	10/19/06	FROM INVENTORS TO EYRETEL LIMITED, REEL 018850 FRAME 0067 RECORDED 2/5/07; FROM EYRETEL LIMITED TO WITNESS SYSTEMS, INC., REEL 018850 FRAME 0108 RECORDED 2/5/07	Witness Systems, Inc.
20284-038001	PENDING	11/428,239	6/30/06	FROM INVENTORS TO WITNESS SYSTEMS, INC., REEL 017966 FRAME 0164 RECORDED 7/20/06	Witness Systems, Inc.

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